



SAFEGUARDING

Protecting adults at risk from abuse or neglect by taking steps to prevent or stop the abuse or neglect from happening.

WHO WE SAFEGUARD

By law, the local authority has a duty to make or cause others to make enquiries when:

- Any adult who has needs for care and support (whether or not the local authority is meeting those needs) and
- is experiencing, or is at risk of abuse or neglect and,
- as a result of those needs is unable to protect himself/herself from abuse or neglect or the risk of it ([Care Act 2014](#)).



TYPES of ABUSE

- **Physical** – including hitting, restraining, force-feeding
- **Sexual** – including rape, sexual assault/violence
- **Sexual Exploitation** – including trafficking or manipulating individuals into performing sexual acts
- **Psychological/Emotional** – including shouting, threatening, bullying, harassment
- **Financial/Material** – including theft, burglary, fraud and cuckooing; (taking control of the adult's home and undertaking unlawful activities)
- **Neglect/acts of omission** – including failure to provide care, food, drink or medication

- **Organisational** – including abuse or neglect by organisations who provide care and/or treatment/services
- **Discriminatory** – including prejudicial treatment based on individuals' age, gender, ethnicity
- **Modern Day Slavery** - including human trafficking, sexual exploitation, debt bondage servitude and forced labour
- **Domestic Abuse** - including abuse in the context of a family-type relationship
- **Self-neglect** – lack of self-care, refusal/non-engagement with services which can mitigate risks and/or neglect of ones' environment including hoarding, squalor

HOW TO RESPOND TO ABUSE

Concerned about an adult?



Has abuse or neglect occurred, is it occurring, is there a risk that it may occur?

Does the adult have care and support needs (see [Care Act 2014 Principles](#) | [Wellbeing & Safeguarding Principles](#))?

Are they unable to protect themselves from the neglect or abuse because of their needs?

1. If yes, discuss the concern with the adult and seek consent to report the abuse or neglect.
2. Consider if urgent medical attention is required or if a crime was committed and if a referral to the Police is required.
3. Support the adult to get the required assistance
4. Report the safeguarding concern to Adult Social Care using any of the options below.

Complete an [online referral form](#)

Email Redbridge Adult Services: adults.alert@redbridge.gov.uk

Call: 020 8708 7333 (Monday to Friday 09:00 – 17:00) **OR** Call: 020 8553 5825 (after 17:00, weekends & public holidays)

* To report other concerns to Adult Social Care: email Firstcontact@redbridge.gov.uk

*Reporting a crime: Dial 999 for emergencies **OR** 101 for non-emergencies

Useful Links:

- [Types and indicators of abuse: Safeguarding adults - SCIE](#)
- [Making decisions on the duty to carry out Safeguarding Adults enquiries](#)
- [Redbridge Safeguarding Adults Board](#)